

EUROSAI Seminar on Enhancing Ethics within SAIs

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János Bertók Head of Public Sector Integrity Division OECD



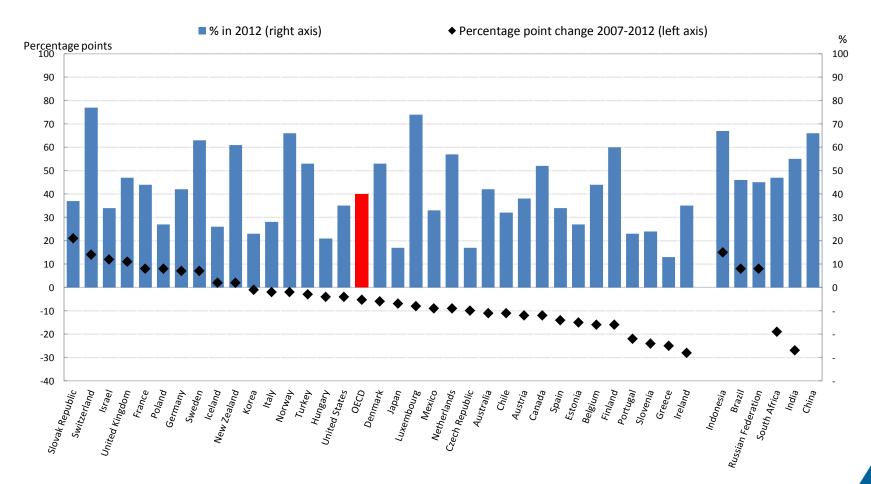


## Overview of context, issues & 12 lessons learned

- Decline of trust in government
  - Fairness: cost & benefits
  - Implementation gap
- Levers for building trust in decision making
  - Leadership, Integrity & Transparency
- Challenge: measuring impact

# Lesson No 1: Trust comes on foot & leaves on horseback

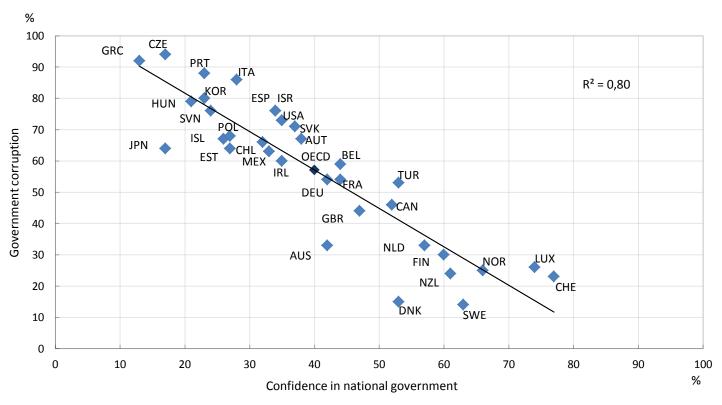
#### Confidence in national government in 2012 and its change since 2007





# Why ethics is crucial in SAI? See impact of corruption on trust!!!

### Correlation: confidence in national government and perception of government corruption (2012)

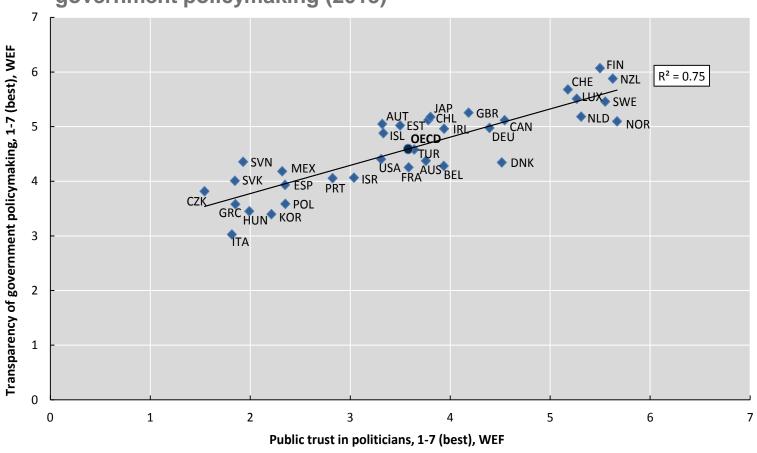


Source: Gallup World Poll



# Lesson No 2: Transparency in government policymaking is a lever for trust

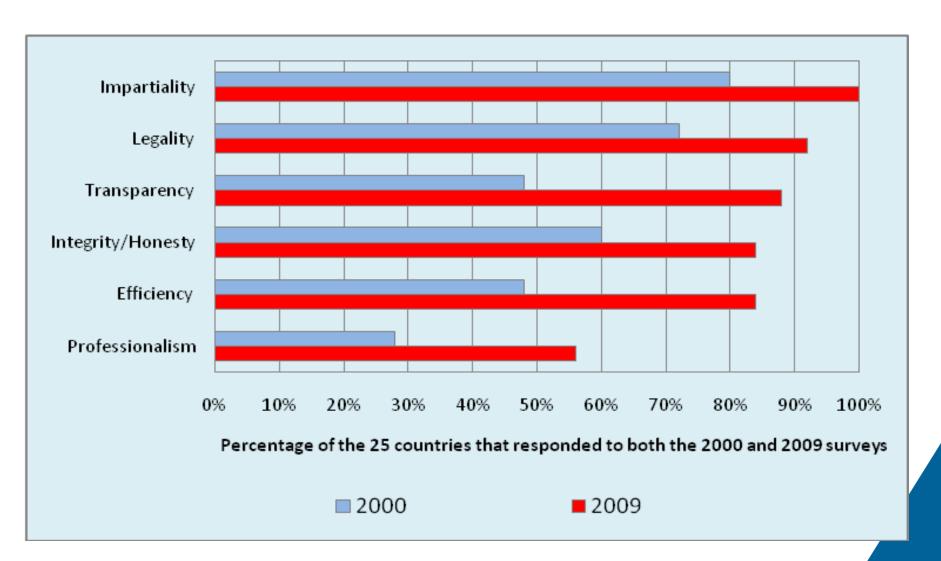
Correlation between public trust in politicians and transparency in government policymaking (2013)





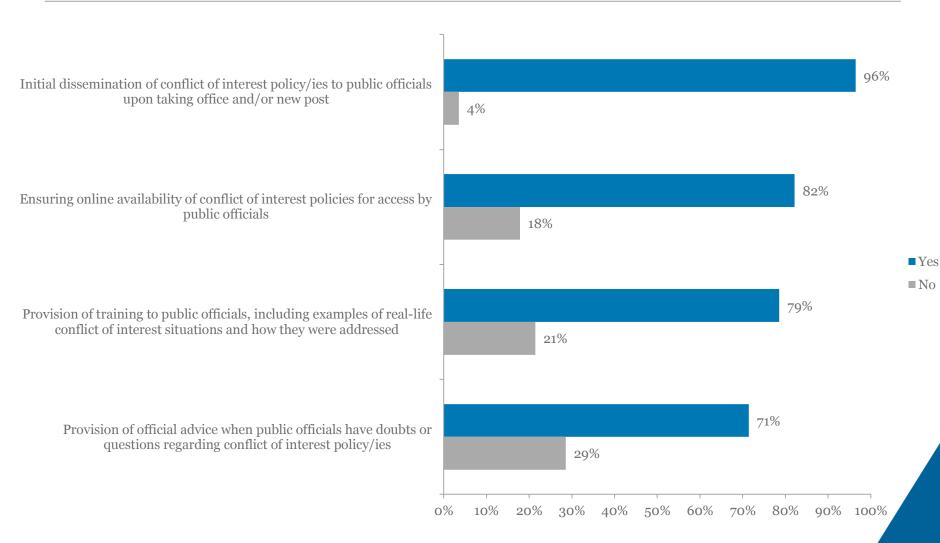
### LESSON NO 3: SET THE BASICS RIGHT WITH CORE VALUES

Frequently stated core public service values (2000 and 2009)



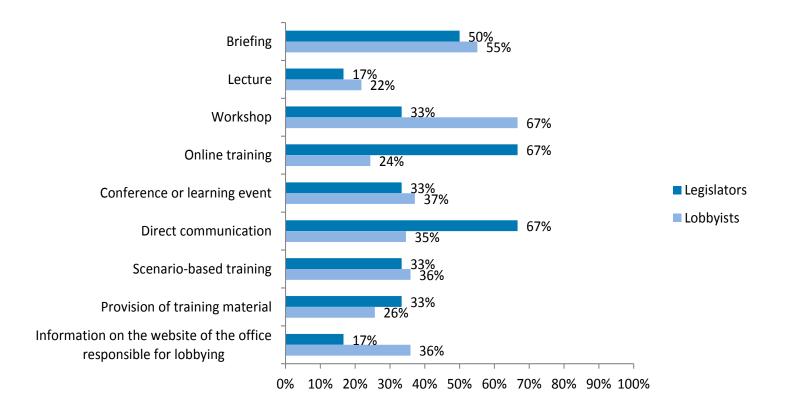


## **Lesson No 4:** A range of measures needed for putting values into effect



## Lessons No 5. However not all measures are considered effective: Example of raising awareness

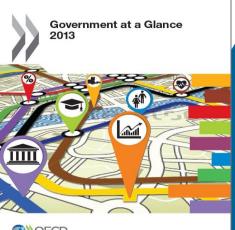
Most effective ways to <u>learn</u> about lobbying rules/guidelines according to <u>legislators</u>; and integrity standards and transparency tools according to <u>lobbyists</u>





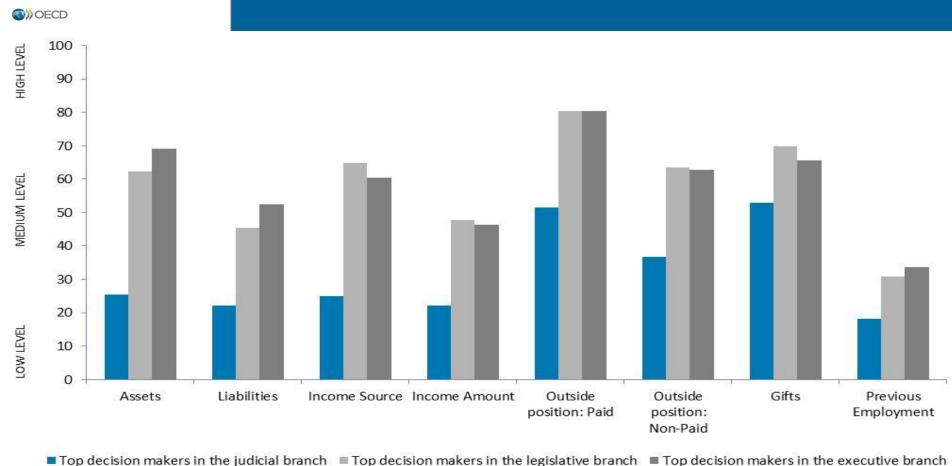
## Lesson No 6: Practical tools help behavioural change -- Checklist for gifts & benefits

- **Genuine** Is this gift genuine, in appreciation for something I have done in my role as a public official, and not sought or encouraged by me?
- Independent If I accepted this gift, would a reasonable person have any doubt that I would be independent in doing my job in the future, when the person responsible for this gift is involved or affected?
- Free If I accepted this gift, would I feel <u>free</u> of any obligation to do something in return for the person responsible for the gift, or for his/her family or friends/associates?
- Transparent Am I prepared to declare this gift and its source, <u>transparently</u>, to my organisation and its clients, to my professional colleagues, and to the media and the public generally?



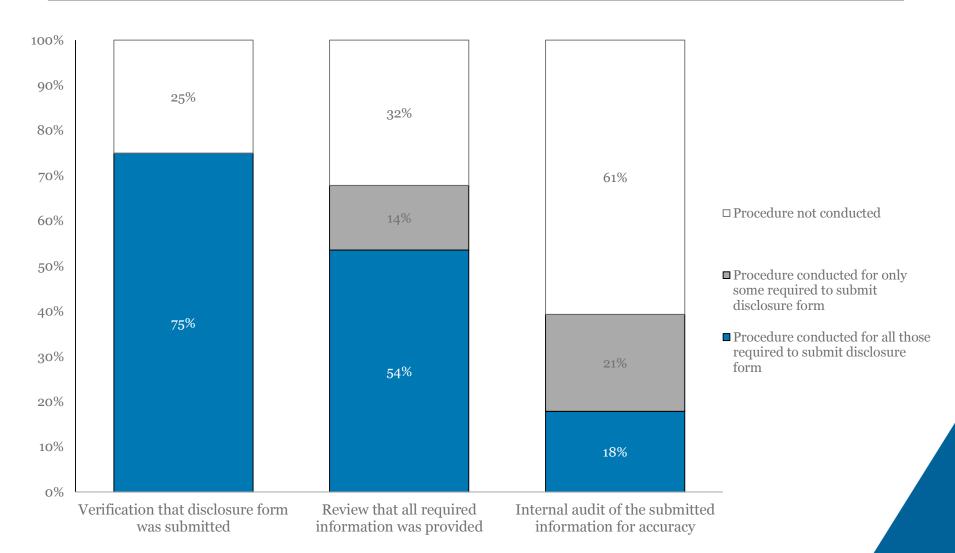
### Lesson No 7: Transparency is the Rule

Level of disclosure of selected private interests





### Lesson No 8: Accuracy also matters





#### Lesson No 9: Consistency is key in design

#### **Core Integrity measures**

#### Supporting public management processes

- Codes of conduct
- Conflict-of-interest rules
- Asset disclosure requirements
- Gifts and gratuities policy
- Post-employment measures
- Reporting channels and protection for whistle-blowers
- Targeted integrity training, accessible advice and counselling
- Internal integrity actors for coordination and external integrity "watchdogs"

- Control and audit, including the monitoring and follow up of recommendations, etc.
- Internal financial controls, including cash, asset and debt management
- Human resource management, including recruitment, evaluation and career progression
- Performance management, including quality control processes and external evaluations
- Public procurement, including pretendering, tendering and contract management and payment



#### **Lesson No 10: Implementation is the test**

Main elements of Integrity Framework





Public scrutiny
Role of stakeholders (civil
society, media, donors)



**Accountability** 

**Enforcement** protection of whistleblower

Code of ethics or conduct

Guidance advice training



Internal and external controls

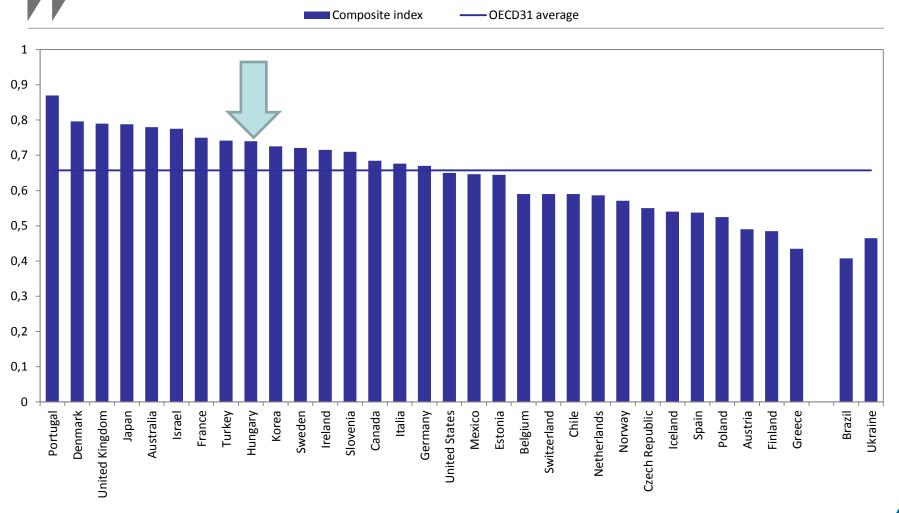


Merit-based human resource management

Transparent administrative procedures (e.g. procurement, budget)

#### Lesson No 11: Streamline integrity in management

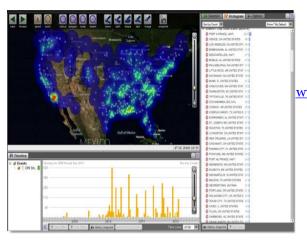
Performance management mostly mandatory

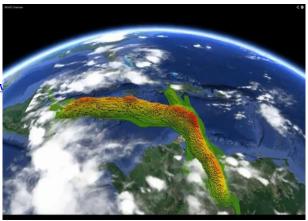


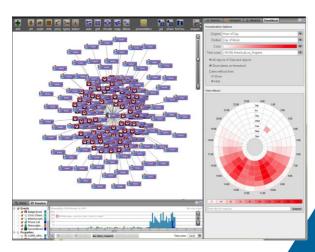


### **Lesson No 12:** Visible success of passing laws, changing the culture needs constant efforts

- Focus on prevention mapping out evolving risks audit
- Power of data: supports understanding of functioning & update periodic review
  - Emerging link of illicit trade and corruption





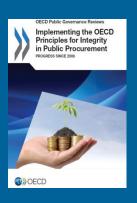




### Thank you

#### For more information on OECD work on public integrity and audit











www.oecd.org/gov/ethics



